

WARRANTY POLICY

No-Fault Warranty

Motors with frame sizes 215T and smaller are covered under a “No-Fault Warranty”. This warranty claim is offered one time, per end-user, per application. If there is more than one failure, please contact the Service Department for review. The following must be sent to the WEG Service Department to process a “No-Fault” warranty claim.

- Original nameplate from the failed motor
- Copy of the original WEG invoice or invoice # for the failed motor
- Brief description of the failure for quality control purposes

NOTE: Please make a legible photocopy of the nameplate to keep for your records.

Larger Motors

WEG Electric requires that motors larger than 215T frame be taken to a WEG Authorized Service Center for inspection. In cases where an Authorized Service Center isn't available, the motor should be taken to an EASA-affiliated service shop. Depending on the findings of the inspection, WEG will decide whether or not to cover the motor under warranty.

Prior to a decision being made on a claim for warranty, the following are required from the service shop and customer:

- Completed EASA inspection report
- Repair Quote
- Copy of the original WEG Invoice or WEG Invoice Number
- For 50HP and above, photos of the failure in JPEG format suitable for e-mailing

The inclusion of photos allows WEG to properly evaluate the details of your claim, as well as to ensure that any data sent to our factory Quality Control engineers are fully understood. The warranty claim will be evaluated after receipt of the above items. Upon review of the claim, the WEG Service Department will make contact and advise how to proceed. The service shop should not remove the nameplate nor make repairs without being requested to do so by a WEG Service Department representative.

NOTE: For all Ingersoll-Rand motors, please contact the WEG Service Department prior to any inspection.

Limited Warranty:

WEG Electric Corp is proud of all of its product lines. WEG and its employees are committed to our customers and users to provide the best designed and manufactured motors, drives and controls. WEG will provide a limited warranty policy against defects in the materials and workmanship of our products.

Warranty Period:

- The standard warranty for WEG products shall be 18 months from the invoice date.
- For General Purpose TEFC and ODP Premium Efficiency motors the warranty shall be 36 months from the invoice date.
- For IEEE 841 motors the warranty shall be 60 months from the invoice date.
- Custom motors shall be warranted 24 months from the date code

RETURN POLICY

WEG products that are purchased from our stocking warehouses must be returned within 90 days, freight to be paid by customer. Returned products must be unused, and in undamaged original packaging. If products are ordered incorrectly by the customer and need to be returned to stock, then a 20% re-stocking charge will be applied. If an order of equal or greater amount is placed at the time of the return, then the fee will be reduced to 10%.

No Fault Warranty Procedure:

WEG offers a “No Fault Warranty” on Shark line motors and all motors up to and including 215 frame. “No Fault Warranty” is offered one time, per end-user, per application. “No Fault Warranty” claims will require the nameplate off the motor, a brief description of the failure and a copy of the WEG invoice. (For Shark motor claims, include the terminal box cover, a brief description of the failure and a copy of the WEG invoice). If there is more than one failure, please contact the Service Department for review. No EASA inspection report is required for “No Fault Warranty Claims”.

Standard Warranty Procedure:

For motors above 215 Frame the following procedure applies. Correspondence may be provided via e-mail, fax, or regular mail. Motor is to be inspected by a WEG Authorized Service Center, or, if none is available, an EASA-affiliated service shop. For motors above 50 HP pictures are required. Provide a copy of the original WEG sales invoice. If a warranty is granted, the motor nameplate, removed from the motor, will need to be mailed to the WEG Service Department.

Authorized Service Centers:

WEG has service centers around the world to service the needs of our customers. Information regarding the nearest service center can be located by calling 1-800-ASK-4WEG (1-800-275-4934) or on our web site at www.wegelectric.com. Any warranty motor repair by a service shop must be pre-approved by WEG.

Warranty Service:

If in the event that a WEG product should require warranty service due to defective materials or workmanship, WEG will, at its option, either repair or replace the defective product. Warranty is applied to products that have been, at all times, operated or used under normal operating conditions for which the product was designed and properly maintained. WEG is not responsible for any expenses incurred in installation, removal from service, transport (freight) or consequential expenses.

Disclaimer of Expenses:

The Company hereby disclaims all other express or implied warranties, including without limitation all implied warranties of merchantability pertaining to such products or parts. The foregoing obligation to repair or replace such products or parts shall be the sole and exclusive remedy of the purchaser, its customers, or users of the products or parts.

Proper Storage of Motors:

When motors are not immediately installed, they should be stored in their normal upright position in a dry even temperature location, free of dust, gases and corrosive atmosphere. Inactive motors tend to expel grease from between the bearing surfaces, thereby removing the protective film that impedes metal-to-metal contact. At least once per month shafts should be rotated in accordance with WEG's Installation and Maintenance Manual. Motors stored for a period exceeding one year should have the bearings re-lubricated in accordance with the WEG Motor Installation and Maintenance Manual.

If the returned products are deemed not to be in unused, undamaged condition, or in original packaging, then additional fees will be applied (up to and including full price of item). Returns on any modified products will not be allowed. Any products that are ordered as specials (with features that would not allow them to be stocked items) cannot be returned.

Ordering

WEG model numbers contains up to 20 characters, distributed as follows:

XXX (HP)	XX (rpm)	XXX (Model)	X (Volts)	XXXXX (Application + Frame)	- W22 When Applicable
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HP¹ - .12 - .16 - .25 - .33 - .50 - .75 - 001 - 0015 - 002 - 003 - 004 - 00451 - 005 - 007 - 010 - 015 - 020 - 025 - 030 - 040 - 050 - 075 - 100 - 125 - 150 - 200 - 250 - 300 - 400 - 450 - 500 - 600 - 650 ...

RPM - **36:** 3600rpm **18:** 1800rpm **12:** 1200rpm **09:** 900rpm
30: 3000rpm **15:** 1500rpm **10:** 1000rpm **07:** 750rpm

Model - Three Characters:

X ENCLOSURE	X EFFICIENCY	X PHASE
E - Totally Enclosed	S - Standard Efficiency	1 - <u>1</u> Phase
S - Severe Duty IEEE 841	P - High Efficiency	3 - <u>3</u> Phase
O - Open drip proof	T - NEMA Premium	
X - eXplosion proof	G - Super Premium	
A - Totally Enclosed Air Over		
N - Total Enclosed Non Ventilated		

Volts -	
A - 115V	L - 415V
B - 115 / 208 - 230V	M - 220 / 380 - 415V
C - 208 - 230V	N - 220 / 380V
D - 230V	O - 380 - 415V
E - 208 - 230 / 460V*	P - 200V
F - 230 / 460V	Q - 460V
G - 460V PWS	R - 115 / 230V
H - 575V	V - 200 / 400V
I - 220V	W - 460/220-240/380-415V
J - 380V	X - Other Voltage
K - 190 / 380V	Y - 460/380-415/660-690V

* Suitable for PWS on 254T and larger on low voltage connection.

- ¹⁾ • For IEC Metric motors, the output will be given in kW:
 .12 - .18 - .25 - .37 - .55 - .75 - 001 - 0015 - 002 - 003 - 004 - 0045 - 005 - 007 - 009 - 011 - 015 - 018 - 022 - 030 - 037 - 045 - 055 - 075 - 090 - 110 - 130 - 150 - 185 - 200 - 220 - 250 - 300 - 315 ...
 • 0015 (1.5HP) is the rating that will have four digits for output identification and only one for RPM.
 • 0045 (4.5kW) is the rating that will have four digits for output identification and only one for RPM.

Frame

The frame number must be included as long as the number of remaining characters allow.

Example: 143T, 143TC, 405T, 405TS, 184JP.

-W22 Suffix

-W22 Suffix will be added to the catalog number of totally enclosed motors with the new W22 WEG design. Depending on the number of remaining characters this suffix might appear as -W or -W2.

²⁾ Roller bearings are recommended for all belt driven applications 100HP and above.

Application + Frame -

For Definite Purpose lines, two pre-selected letters must be used after voltage code:

- AD - Auger Drive
- AL - Aluminum Frame
- AX - ATEX Motor
- BM - Brake Motor
- CD - Compressor Duty
- CT - Cooling Tower
- DP - Double Pole (2 Speed)
- EC - Evaporative Cooler
- FD - Farm Duty
- FP - Fire Pump
- HP - Hydraulic Pump
- HS - Hollow Shaft
- IB - Inverter Duty (TEBC)
- IE - IEEE 841 (Severe Duty IEEE 841)
- IP - Irrigation Pumping
- JP - Jet Pump
- KD - Crusher-Duty
- OL - Manual OverLoad Protection
- OT - Oil Well Pumping - Triple Rated
- OW - Oil Well Pumping
- PF - Poultry Fan
- PM - Pad Mount
- R - (Before the frame size): Round Body
- RB - Roller Bearings (Integrals)²
- RB - Resilient Base (Fractionals)
- RS - Rolled Steel Frame
- SA - Saw Arbor
- SP - Split Phase
- SS - Stainless Steel
- VD - Vector Duty (TEBC or TENV)

Manufacturers Distributor, Inc.
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NEMA PREMIUM EFFICIENCY
 SUPER PREMIUM EFFICIENCY
 GENERAL PURPOSE
 SEVERE DUTY THREE PHASE
 EXPLOSION PROOF
 PUMP MOTORS
 FARM DUTY
 AIR HANDLING
 OIL WELL PUMPING
 COMPRESSOR DUTY
 VECTOR DUTY
 WASHDOWN DUTY SHARK™ (Stainless Steel)



Catalog Notes

NEMA PREMIUM EFFICIENCY

SUPER PREMIUM EFFICIENCY

GENERAL PURPOSE

SEVERE DUTY THREE PHASE

EXPLOSION PROOF

PUMP MOTORS

FARM DUTY

AIR HANDLING

OIL WELL PUMPING

COMPRESSOR DUTY

VECTOR DUTY

WASHDOWN DUTY SHARK™ (Stainless Steel)

1	1.0 Service Factor
2	Aluminum Frame with Removable Feet
3	Automatic Reset Thermal Overload Protector
4	Manual Reset Thermal Overload Protector
5	CCW Rotation Viewed from Shaft End - Non Reversible
6	Compressor Duty
7	F2 Mount
8	F3 Mount
9	Rolled Steel Frame
10	Not Thermally Protected
11	Product Might Not be Available in Stock
12	Reduced Frame
13	Resilient Base
14	Roller Bearing
15	Round Body - Drip Cover Included
16	Split-Phase Motor
17	TENV - Totally Enclosed Non Ventilated
18	Z-Frame; Bigger Shaft Diameter and Bearings
19	105K Temperature Rise
20	Round Body - Drip Cover NOT Included
21	Stainless Steel Body
22	Two Speed - Double Windings
23	Two Speed - Single Winding
24	Not readily available. Usually ships in two weeks
25	Brake rectifier suitable for 230VAC
26	Brake rectifier suitable for 460VAC
27	For Export Only. Non-compliant with Energy Independence & Security Act of 2007 (EISA 2007)
28	ODP Fan Cooled
29	Standard Efficiency
30	High Efficiency (EPACT)
31	Rating is suitable for 1.0SF @ 50Hz. Also suitable for next lower HP @ 1.15SF 50Hz

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